



Unit 7, 140 Links Ave South  
Eagle Farm Qld 4009  
Australia

Ph. (61 7) 3868 1870  
Fax (61 7) 3268 1080

# GENERAL QUOTATION CONDITIONS

**DANGEROUS / PERISHABLE GOODS:** Except where specifically mentioned otherwise, all rates quoted relate to non-hazardous and non-perishable cargoes only. Material Safety Data Sheet must be provided for hazardous cargoes.

**IN-GAUGE:** Except where specifically mentioned otherwise, all rates quoted relate to in-gauge cargoes only (ie. for LCL cargoes, able to be packed in a 20' GP ISO container; for FCL shipments, able to be packed into the containers specified; for airfreight cargoes, able to be packed in available airline unit load devices and/or not requiring main deck stowage).

**SEA FREIGHT SURCHARGES:** Except where indicated separately, lump-sum seafreight rates include current CABAF (currency and bunker adjustment factors) which may fluctuate, as determined by the relevant shipping lines, with or without notice. Other surcharges relating to sea cargo automation, AQIS inspection fees etc., unless indicated otherwise, are not included in quoted rates and may be charged as per disbursement.

**LCL / BREAKBULK UNITS:** LCL and breakbulk rates are applied per "weight or measure" (w/m) which is defined as the gross weight in metric tonnes or the volume in cubic metres, whichever is the greater. Minimum charges equivalent to 1 unit generally apply to such shipments.

**SEA ROUTING:** Except where specifically mentioned otherwise, seafreight rates are quoted on the basis of carriage per shipping line of our choice. We may utilise the services of several reputable shipping lines including conference and non-conference, direct and transshipment services.

**AIR ROUTING:** Airfreight rates are based on shipment per airline of our choice. We may utilise the services of several reputable carriers including QANTAS and others.

**FLIGHT / SAILING FREQUENCY & TRANSIT TIME:** Any frequencies of service and/or transit times quoted are approximations only and are based on information and schedules published by carriers. Whilst every care is taken to ensure that such information is accurate and current we shall not be held liable for delays and/or failure, for whatsoever reason, on the part of carriers to uplift cargoes as booked or for misrouting cargoes. Furthermore, in the event of any delays occurring beyond our reasonable control, all rates as quoted shall nevertheless be payable in full.

**AIRFREIGHT UNITS:** In accordance with IATA standards, airfreight rates are applied per kg of "chargeable weight" which is defined as the gross weight or the volume weight (ie. the volume in cubic metres multiplied by a factor of 167) whichever is the greater.

**DUTIES, TAXES & STATUTORY FEES:** Our quotations do not include customs duty, Goods and Services Tax (GST), Australian Customs Services (ACS) entry fees, Australian Quarantine Inspection Service (AQIS) entry fees, container fees, and primary industry levies etc., all of which shall be charged in addition as incurred.

**STATUTORY COMPLIANCE:** A federal, state or local government authority such as, but not limited to, the Australian Customs Service, the Australian Quarantine Inspection Service, the Australian Federal Police, Queensland Police, or statute, may require the cargo to be dealt with in a manner inconsistent with our client's instructions. The client has no claim for loss or damage arising from Universal Group complying with such requirement and the client is liable for any consequential costs, fees, charges, freight or expenses incurred.

**EXTRA LINES:** Customs clearance charges and EDN fees cover entries of up to 3 lines. Entries with more than 3 lines incur costs of A\$5.00 per extra line.

**CARTAGE:** Waiting time beyond reasonable allowances is NOT included in cartage rates and will incur additional charges.

**CONTAINER CARTAGE:** Conventional trailer cartage rates include 1 hour per 20' and 1.5 hours per 40' waiting time for container stuffing / unstuffing at client's premises. Sideloader rates allow one half hour per container at client's premises. All container cartage rates allow 1 hour wharf waiting time. Once the above allowances have elapsed detention will be charged at A\$90 per hour for trailers and A\$105 per hour for sideloaders. Cartage rates apply to a maximum gross weight of 22 tonnes for sideloader delivery and 27 tonnes for conventional trailers unless specified otherwise.

**CONTAINER DEMURRAGE:** Freight rates include hire of shipping containers only up to the limit of "free time". For imports this may be typically 7 days from the first day of availability on the wharf (or 3 days for reefer units) depending on the shipping line concerned. For exports 14 days prior to shipment might be typical. Additional charges are imposed by shipping lines for containers not returned by the expiry of "free time". Depending on the shipping line, typical demurrage fees can be around A\$50/teu/day for general containers or A\$150/teu/day for reefer containers. Any demurrage incurred shall be the responsibility of the local importer or exporter and may be invoiced directly by the shipping line or by Universal Cargo Services at cost.

**INSURANCE** is not included in any of our quoted prices unless otherwise specified.

## **PAYMENT TERMS:**

**Imports:** .....Net before release of cargo

Or (upon approval of credit application):

Cartage, agency and disbursements less than A\$500..... 7 days



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Disbursements over A\$500 .....Net before release of cargo  
Balance of charges.....30 days  
**Exports:** ..... Net before release of documents / cargo

**Credit Cards:** Payment by credit card is accepted but such payments incur surcharges as follows:

Amex / Diners ..... 3.40%  
Visa / Mastercard / Bankcard ..... 0.76%

**ALL FOREIGN CURRENCY AMOUNTS** shall be invoiced and paid in Australian Dollars and shall incur a 2.5% collection fee. Foreign currency conversions shown in quotations are approximations based on exchange rates current at the time of quotation and are indicative only. Rates actually charged are based on those current at time of export shipment or of import arrival.

**VALIDITY:** This quotation is an estimate of costs based on current rates, tariffs and services as well as relevant cargo information provided by you and/or your agent. Accordingly it is subject to variation with or without prior notice. Additionally it does not make provision for unforeseen circumstances nor for any extra services that may be required.

**TRADING TERMS:** Freight and ancillary charges as per agreement are due and payable to Universal Group of Companies regardless of the existence of, OR planned lodgement of, a claim for loss or damage by either the consignor or consignee.

**We are not common carriers and all services are conducted in accordance with our "Standard Terms and Conditions of Contract" a copy of which can be obtained upon request.**